

# Phone Number Change

## Primary actor:

ATM card holder

## Goal:

Change the phone number of the ATM holder

## Preconditions:

Validation of ATM card

## Trigger:

Insertion of ATM card

## Scenarios:

1. Language selection
2. Pin code verification
3. Pass code verification
4. Display all the options { **CASH WITHDRAWAL, CASH TRANSFER, BALANCE ENQUIRY, HISTORY, PIN CODE CHANGE, PHONE NUMBER CHANGE, FAST CASH** }
5. If actor selects "**PHONE NUMBER CHANGE**"
  - The system will ask for the new phone number and ask for to proceed or not.
  - If user selects proceed then it will ask for the pass code which the user has received by SMS and an option of proceed or do not change.
  - If user enters the correct pass code and press proceed then acknowledgement will be displayed.
  - If it selects do not change option then it will direct the user to main menu.

## Exceptions:

- Invalid pin code.
- Invalid pass code.
- In phone number change, Pass code specified is not correct.

**Open issues:** "Phone number verification".

**Frequency of use:** High frequency

**Priority:** High

**Channel to actor:** Via ATM